Updated 2026

Membership Refund and Cancellation Policy

Membership dues support the Greater East Aurora Chamber of Commerce's year-round work to promote, connect and advocate for our business community.

Refunds: Membership dues, including renewal payments, are nonrefundable except as required by law. We do not provide partial refunds for unused membership periods or refunds based on a member's level of participation or use of benefits.

Automatic renewal: Memberships which started after January 1, 2026, as well as those for members who signed up for automatic renewals, will renew automatically as outlined in the membership application. Members who prefer to pay manually may disable automatic payments using the instructions provided at enrollment or contact the Chamber office for assistance.

Cancellation: Members may cancel future renewals by contacting the Chamber office before their renewal date. Unless otherwise requested, membership benefits will continue through the end of the paid membership term. Canceling does not entitle a member to a refund of dues already paid.

Billing errors and exceptions: Please contact the Chamber office promptly about duplicate payments, incorrect charges or payments processed after a timely cancellation request. Other refund requests may be considered on a case-by-case basis at the Executive Director's discretion. An approved exception does not change this policy or guarantee future refunds.

For questions or assistance, please contact the Chamber office.